



# Registration Form

Name \_\_\_\_\_

Title \_\_\_\_\_ Organization \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State/Province \_\_\_\_\_ Postal Code \_\_\_\_\_

Country \_\_\_\_\_ E-mail \_\_\_\_\_

Phone \_\_\_\_\_ Fax \_\_\_\_\_

Check here if you will need special accommodations to participate in this meeting.

## Pre-Conference Course Registration for Sunday, April 13, 2008

Full day - Conflict Coaching: Enhancing the Ombudsmen Process with an Innovative Research- and Theory-Based Model \$290.00 \_\_\_\_\_

Half-day AM #1 - IOA Standards of Practice and Code of Ethics: Understanding the Core Principles of an Organizational Ombudsman Practice \$190.00 \_\_\_\_\_

Half-day AM #2 - Essential Questioning and Interviewing Skills for Ombudsmen \$190.00 \_\_\_\_\_

Half-day PM #1 - Challenges to Informality and Other Standards \$190.00 \_\_\_\_\_

Half-day PM #2 - Current Legal Issues for Ombudsmen Programs. \$190.00 \_\_\_\_\_

OR Two Half-day Courses. One AM and One PM together \$290.00 \_\_\_\_\_

AM # \_\_\_\_\_ PM # \_\_\_\_\_

## General Conference Registration

	BEFORE 03/14/08	AFTER 03/14/08	
<b>Full Conference Registration - April 14 - 16, 2008</b>			
IOA Member Full Conference Registration	\$450.00	\$500.00	_____
Non-Member Full Conference Registration	\$500.00	\$550.00	_____
<b>One Day Conference Registration</b>			
Monday only	\$245.00	\$295.00	_____
Tuesday only	\$245.00	\$295.00	_____
Wednesday only	\$150.00	\$200.00	_____

## Breakout Session Options

Please indicate which sessions you plan to attend. This does not obligate you to attend a specific session, however your information will help conference planners better match session preferences with appropriate meeting room assignments.

### MONDAY, APRIL 14, 2008

#### Concurrent Breakout Sessions - 1:30 to 3:00 pm

Breakout # 1     Breakout # 2     Breakout # 3     Breakout # 4     Breakout # 5     Breakout # 6

### TUESDAY, APRIL 15, 2008

#### Concurrent Breakout Sessions - 10:45 to 12:00 pm

Breakout # 7     Breakout # 8     Breakout # 9     Breakout # 10     Breakout # 11     Breakout # 12

#### Concurrent Breakout Sessions - 1:30 to 3:00 pm

Breakout # 13     Breakout # 14     Breakout # 15     Breakout # 16     Breakout # 17     Breakout # 18

### WEDNESDAY, APRIL 16, 2008

#### Concurrent Breakout Sessions - 10:30 to 12:00 pm

Breakout # 19     Breakout # 20     Breakout # 21     Breakout # 22     Breakout # 23     Breakout # 24

## Payment Method IOA Federal ID #5417854444

Checks or money orders should be in United States funds, payable to the International Ombudsman Association. Credit cards are accepted. **No electronic funds transfers (EFT's) are permitted.**

Amex     MasterCard     Visa    OR     Check will be mailed

Credit Card # \_\_\_\_\_ Expiration Date \_\_\_\_\_

Card Holder's Name \_\_\_\_\_ Total of Charge \_\_\_\_\_

**Pre-Conference \$ \_\_\_\_\_ + General Conference \$ \_\_\_\_\_ = Total \$ \_\_\_\_\_**

**Wednesday,  
March 12, 2008,**  
is the  
hotel reservation deadline .

**Friday,  
March 14, 2008,**  
is the cut off for early bird  
conference registration.

You must submit in your  
registration form to the  
office by Friday,  
March 14th  
in order to receive  
the early bird fees.  
Fax to (908) 842-0376.  
You do not need to send  
payment by March 14th  
to receive early bird fees.  
If you plan to pay by check,  
please FAX a copy of your  
registration form to the IOA  
Office and then mail a copy  
with your check. Mail your  
registration to IOA,  
203 Towne Centre Drive,  
Hillsborough, NJ 08844

We will be sending out  
email confirmations weekly  
for those registration forms  
we receive. If you do not  
receive an email  
confirmation a week  
after you submit your form,  
please contact the office at  
info@ombudsassociation.org  
or call (908) 359-0246.  
You will also receive a  
confirmation packet in the  
mail prior to the Conference.