

# 2012 Pre-Conference and General Conference Registration Form

## 7th ANNUAL CONFERENCE

April 13 - 18, 2012  
Houston, Texas

**Paperless Registration Option – Fill out this form, save it to your computer, then email to [info@ombudsassociation.org](mailto:info@ombudsassociation.org)**

Name \_\_\_\_\_

Organization \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State/Province \_\_\_\_\_ Postal Code \_\_\_\_\_

Country \_\_\_\_\_ E-mail \_\_\_\_\_

Phone \_\_\_\_\_ Emergency Contact Phone \_\_\_\_\_

First Time Attendee  Food Allergies: \_\_\_\_\_  ADA Accommodation: \_\_\_\_\_

I would like to attend the First Time Attendee Luncheon on Tuesday, April 17, 2012

### PRE-CONFERENCE COURSE REGISTRATION for Sunday, April 15, 2012

Full day #1 - Conflict Coaching for the Organizational Ombuds \$290.00 \_\_\_\_\_

Full day #2 - Using Mediation and other Informal Interventions to Deal with Workplace Bullying and Harassment Issues \$290.00 \_\_\_\_\_

Half-day AM #1 - Improving the Organization's Conflict Climate \$190.00 \_\_\_\_\_

Half-day AM #2 - Mind-Hack: Ombudsing with the Brain in Mind \$190.00 \_\_\_\_\_

Half-day PM #1 - Managing Up: Helping Visitors Improve Relationships with their Supervisors \$190.00 \_\_\_\_\_

Half-day PM #2 - The Culture Bump® Approach: Embracing our Prejudices... An Ombudsman's Guide to Universal Connections \$190.00\* \_\_\_\_\_

OR Two Half-day Courses. One AM and One PM together (excluding Ombudsman 101 PLUS) \$290.00  
AM # \_\_\_\_\_ PM # \_\_\_\_\_

Organizational Ombudsman 101 PLUS \$350.00/\$450.00 \_\_\_\_\_

### GENERAL CONFERENCE REGISTRATION for Mon., April 16, 2011 - Wed., April 18, 2012

	On or Before 03/23/12	After 03/23/12
<b>Full Conference Registration - April 16-18, 2012</b>		
IOA Member Full Conference Registration	\$495.00 USD	\$545.00 USD
Non-Member Full Conference Registration	\$545.00 USD	\$595.00 USD

#### One Day Conference Registration

Please select your day of attendance:

Monday  Tuesday  Wednesday \$295.00 USD \$345.00 USD \_\_\_\_\_

### GROUP REGISTRATION

I am part of a group registration. I understand that the IOA Office will process my registration fee according to the group registration policy.

### OMBUDDY DONATION

"Ombuddy" Sponsorships go directly to offset expenses of the 2012 Conference and allow attendees an opportunity to support our Association and profession.

Ombuddy Sponsorship \$ \_\_\_\_\_

Use this Credit Card for my "Ombuddy" Sponsorship: \_\_\_\_\_ Exp. Date: \_\_\_\_\_

Please charge the same credit card below  I will send a separate check

### PAYMENT METHOD IOA Federal ID #5417854444

Checks or money orders should be in United States funds, payable to the **International Ombudsman Association**. Credit cards are accepted. **No electronic funds transfers (EFT's) are permitted.**

Amex  MasterCard  Visa OR  Check will be mailed

Credit Card # \_\_\_\_\_ Expiration Date \_\_\_\_\_

Card Holder's Name \_\_\_\_\_ Total of Charge \_\_\_\_\_

"Ombuddy" Sponsorship \$ \_\_\_\_\_ + Pre-Conference \$ \_\_\_\_\_ + General Conference \$ \_\_\_\_\_ = Total \$ \_\_\_\_\_



INTERNATIONAL  
**OMBUDSMAN**  
ASSOCIATION

#### IMPORTANT DATE:

**Monday, March 23, 2012**

Monday, March 23, 2012 is the cut off for Early Bird conference registration.

You must submit your registration form to the office by Monday, March 23, 2012 in order to receive the early bird fees. Fax to (908) 842-0376. You do not need to send payment by March 10th to receive early bird fees.

If you plan to pay by check, please FAX a copy of your registration form to the IOA Office and then mail a copy with your check. Mail your registration to: **IOA, 390 Amwell Road, Suite 402, Hillsborough, NJ 08844**

We will send weekly email confirmations for those registration forms we receive. If you do not receive an email confirmation a week after you submit your form, please contact the office at [info@ombudsassociation.org](mailto:info@ombudsassociation.org) or call (908) 359-0246.

### General Conference Breakout Session Options

Please indicate which sessions you plan to attend. This does not obligate you to attend a specific session, however your information will help conference planners better match session preferences with appropriate meeting room assignments. See Agenda at a Glance at [www.ombudsassociation.org](http://www.ombudsassociation.org).

#### MONDAY, APRIL 16, 2012

1:15 to 2:45 pm

Breakout # 1  Breakout # 2  
 Breakout # 3  Breakout # 4  
 Breakout # 5  Breakout # 6

3:15 to 4:45 pm

Breakout # 7  Breakout # 8  
 Breakout # 9  Breakout # 10  
 Breakout # 11  Breakout # 12

#### TUESDAY, APRIL 17, 2012

1:15 to 2:45 pm

Breakout # 13  Breakout # 14  
 Breakout # 15  Breakout # 16  
 Breakout # 17  Breakout # 18

#### Sector Forum Discussions, 3:30 - 5:00 pm

Academic  Government  
 ADR  International  
 Corporate  Other

#### WEDNESDAY, APRIL 18, 2012

1:15 to 2:45 pm

Breakout # 19  Breakout # 20  
 Breakout # 21  Breakout # 22  
 Breakout # 23  Breakout # 24

3:15 to 4:45 pm

Breakout # 25  Breakout # 26  
 Breakout # 27  Breakout # 28  
 Breakout # 29  Breakout # 30