



## Professional Development Registration Form

**Paperless Registration Option – Fill out this form, save it to your computer, then email to [info@ombudsassociation.org](mailto:info@ombudsassociation.org)**

Name: \_\_\_\_\_

Title: \_\_\_\_\_ Organization: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State/Province: \_\_\_\_\_ Postal Code \_\_\_\_\_

Country: \_\_\_\_\_ Email: \_\_\_\_\_

Phone: \_\_\_\_\_ Fax: \_\_\_\_\_

Emergency Contact Name: \_\_\_\_\_ Phone: \_\_\_\_\_

Check here if you will need special accommodations to participate in this conference.

### COURSE FEES

#### Organizational Ombudsman 101: Foundations of Practice Friday, April 13 - Sunday, April 15, 2012

REGISTER BY:	On or Before 03/23/12	After 03/23/12
All Attendees	\$1,095.00 USD	\$1,195.00 USD

#### Organizational Ombudsman 101 PLUS Sunday, April 15, 2012

REGISTER BY:	On or Before 03/23/12	After 03/23/12
IOA Members	\$350.00 USD	\$450.00 USD
Non-Members	\$450.00 USD	\$550.00 USD

Course registration will not be confirmed until course is paid in full. If your registration is not paid in full 2 weeks prior to the course you will not be confirmed and your seat will be given to a person on the wait list.

### SPECIAL PACKAGE PRICING OFFER!

**Register for Organizational Ombudsman 101: Foundations of Practice and the General Conference and receive a \$250 discount!**

PLEASE NOTE: This Special Package Pricing Offer does not include Organizational Ombudsman 101 PLUS. Organizational Ombudsman 101 PLUS can be purchased at an additional fee (please see above).

REGISTER BY:	On or Before 03/23/12	After 03/23/12
<b>IOA Members</b>		
Organizational Ombudsman 101: Foundations of Practice	\$1,095.00 USD	\$1,195.00 USD
General Conference	\$495.00 USD	\$545.00 USD
<b>Special Package Discount</b>	<b>-\$250.00 USD</b>	<b>-\$250.00 USD</b>
<b>Total</b>	<b>\$1,340.00 USD</b>	<b>\$1,490.00 USD</b>

#### Non-IOA Members

Organizational Ombudsman 101: Foundations of Practice	\$1,095.00 USD	\$1,195.00 USD
General Conference	\$545.00 USD	\$595.00 USD
<b>Special Package Discount</b>	<b>-\$250.00 USD</b>	<b>-\$250.00 USD</b>
<b>Total</b>	<b>\$1,390.00 USD</b>	<b>\$1,540.00 USD</b>

Please indicate which General Conference breakout sessions you plan to attend on the right hand side of this form. Please refer to the Agenda at a Glance posted on our website for session details.

First time Attendee –  I would like to attend the First Time Attendee Lunch on Tuesday, April 17, 2012

### METHOD OF PAYMENT

Checks or money orders should be in United States funds, payable to the International Ombudsman Association. Credit cards are accepted. No electronic funds transfers (EFT's) are permitted. IOA Federal ID # 541785444

\_\_\_\_\_ Check will be mailed.

\_\_\_\_\_ Credit Card payment. We accept:  American Express  Visa  MasterCard  Discover

Credit Card #: \_\_\_\_\_ Exp. Date: \_\_\_\_\_

Card Holder's Name: \_\_\_\_\_

International Ombudsman Association, 390 Amwell Road, Suite 402, Hillsborough, NJ 08844, USA

**This form should be used if you are registering for:**

- Organizational Ombudsman 101: Foundations of Practice and/or
- Organizational Ombudsman 101 PLUS and/or
- Organizational Ombudsman 101: Foundations of Practice and the General Conference

Once completed, **please fax this form to +1 (908) 842-0376** to register even if you will be mailing it in with a check or use our new paperless registration option.

### General Conference Breakout Session Options

Please indicate which sessions you plan to attend. This does not obligate you to attend a specific session, however your information will help conference planners better match session preferences with appropriate meeting room assignments. See Agenda at a Glance at [www.ombudsassociation.org](http://www.ombudsassociation.org).

#### MONDAY, APRIL 16, 2012

##### 1:15 to 2:45 pm

- Breakout # 1  Breakout # 2  
 Breakout # 3  Breakout # 4  
 Breakout # 5  Breakout # 6

##### 3:15 to 4:45 pm

- Breakout # 7  Breakout # 8  
 Breakout # 9  Breakout # 10  
 Breakout # 11  Breakout # 12

#### TUESDAY, APRIL 17, 2012

##### 1:15 to 2:45 pm

- Breakout # 13  Breakout # 14  
 Breakout # 15  Breakout # 16  
 Breakout # 17  Breakout # 18

##### Sector Forum Discussions, 3:30 - 5:00 pm

- Academic  Government  
 ADR  International  
 Corporate  Other

#### WEDNESDAY, APRIL 18, 2012

##### 1:15 to 2:45 pm

- Breakout # 19  Breakout # 20  
 Breakout # 21  Breakout # 22  
 Breakout # 23  Breakout # 24

##### 3:15 to 4:45 pm

- Breakout # 25  Breakout # 26  
 Breakout # 27  Breakout # 28  
 Breakout # 29  Breakout # 30