The International Ombuds Association (IOA) is a member-led, professional association committed to supporting ombuds worldwide. Formed in 2005, we are one of the largest international associations of professional ombuds practitioners in the world, now representing more than 1,100 members across the globe.

**MEMBER TYPES**

- Members
- Retired
- Distinguished Emeritus
- Student Affiliate Member
- Retired

**WHERE WE LIVE**

Members in 53 countries.

**OUR EXPERIENCE**

- None or aspiring
- 0-2 years
- 3-5 years
- 6-9 years
- 10+ years

**WHERE WE WORK**

Internal: 73.1%
Both: 20.2%
External: 6.7%

**CONSTITUENTS WE SERVE**

- Both
- External
- Internal

**OUR OMBUDS ROLE**

- Organizational
- Legislative
- Classical/Advocate/Media
- Aspiring/Other

**EDUCATION PARTICIPANTS**

- Annual Conference: 485
- Community Connections: 371
- Foundation Courses: 263
- Webinars & Connection Events: 688

**HOW WE ENGAGE**

- Mentor Program Participants: 151
- IOA Committees & Task Forces: 16
- Co-op Certified Practitioners: 147

**MEMBER SERVICE**

1,100+ Members Strong