



## **IOA Board of Directors Board Member Agreement**

As an officer or director of the International Ombuds Association (IOA), I am fully committed and dedicated to embodying and promoting the values, mission, and vision of the Association. This agreement will guide the Board's understanding and its action by aligning with our group norms, mutual expectations, individual expectations, and the responsibilities of the Association that support our work. We are each responsible for holding ourselves and others accountable to this agreement. I understand that the role of the Board of Directors is to:

1. Act as the fiduciary and guardian of IOA's assets.
2. Understand and monitor IOA's budget.
3. Engage in strategic planning to establish short and long-term goals and to support and assess progress toward goals.
4. Develop policies for the overall management and operation of the Association.
5. Retain, support, and evaluate the performance of the Executive Director and Association Management Company.

I understand that IOA will provide each member of the Board of Directors with the following:

1. Ample notice of all Board meetings.
2. Minutes of all Board meetings.
3. Relevant information to conduct your job as a Board member.
4. To the extent allowed by law, indemnification from liability for a Board member's reasonable and necessary actions including, but not limited to Directors and Officers' insurance liability coverage.

As a member of the IOA Board of Directors, I agree to do the following:

1. Maintain active membership during my board service.
2. Support the vision, mission, and values of IOA.
3. Read, understand, and adhere to the IOA Bylaws and Policies and the Conflict of Interest Policy.
4. Read and understand financial statements.
5. Read all Board materials, and actively participate in Board meetings.
6. Make judgments always on the basis of what is best for the organization as a whole.
7. Act as an informed steward of the IOA Board's decisions.

8. Maintain the confidential nature of Board deliberations.
9. Abide by the *IOA Board Behavioral Guidelines*.
10. Participate in, and often lead, task force and/or project work as assigned.
11. Resign from prior committee service unless there is a strategic decision to stay involved.
12. Stay informed about and advocate for the programs and services of IOA.
13. Read all communication from IOA, including *Hey IOA* and other email blasts.
14. Be willing to donate any amount that is comfortable to an IOA fundraising effort to demonstrate 100% Board Support.
15. Participate in membership activities, and special events sponsored by IOA and proactively register.

Note:

The intent behind item 14 is to create space for all Board members to contribute to the financial well-being of the organization at a level they or their program can reasonably afford. There is no suggested minimum or maximum amount as board members all have different circumstances which may impact their ability to contribute uniformly.